

ISSN : 2278-5655

*Multidisciplinary Scholarly Research Association, India  
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**Peer Reviewed Referred Journal (Single-Blind), ISSN-2278-5655, Volume-XV, Issue- II, March - April, 2026, SJIF Impact Factor: 8.648***

***FROM TRADITIONAL TAXIS TO APP-BASED PLATFORMS: A STUDY OF ORGANIZATIONAL CHANGE***

***AND DIGITAL DISRUPTION IN URBAN TRANSPORT***

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